



European Commission

Directorate General Regional Policy
Directorate General Employment, Social Affairs and Gender Equality
Directorate General Agricultural and Rural Development
Directorate General Fisheries and Maritime Affairs

Brussels, 09/07/2007

Subject: SFC2007 Release 2.3.5

Dear members of the SFC2007 Project interest group,

It is with great pleasure that we can announce the release today, 09/07/2007, of the updated version of the SFC2007 web-application which contains:

- all the functionalities of previous versions;
- certain minor corrections and change requests;
- Payment Request and Payment Forecasts functionalities **for EAFRD only**.

The web-services for this version have not been affected.

As a reminder, the application is accessible for registered users only at the following web-address:

<https://webgate.ec.europa.eu/sfc2007/frontoffice>

In order to obtain access please consult the procedures listed in the information letter and in the documents located on Circa at:

http://circa.europa.eu/Members/irc/regio/sfc2007/library?l=/control_security&vm=detail&sb=Title

We stress the fact that all requests for access must pass through your MS Liaison. The list of MS Liaisons, as well as the access request forms can be found on Circa at the above mentioned link.

We also would like to take the opportunity to remind you that the **access requests are processed within maximum 3 workings days**. We cannot guarantee better reaction time, even though in the practice, accesses are granted faster. In case of approaching business deadlines, users are very much encouraged to contact their MS Liaison well in advance.

We also take the opportunity to recall some golden rules when you send support requests to the SFC2007 Support team (sfc2007-info@ec.europa.eu). In order **to get a quicker and a more efficient support**, please:

- mention the username you use (w0050...) (we remind you that those usernames, even if they don't seem so, are strictly personal and cannot be shared among several persons). Do not under any circumstances send your password;
- mention the programme CCI or the name of the object you are working with;
- include the URL causing a problem;
- include a screenshot (if possible);
- if an error message appears, describe it;
- be as specific as you can (general sentences like "I cannot access" or "the system doesn't work" makes it very difficult for us to provide any help).

We hope that this new version of the SFC2007 system meets your expectations and we remain at your disposal at sfc2007-info@ec.europa.eu for any questions or comments that you may have.

The SFC2007 team