

[Access - SFC2021 - Why am I getting an Error 403 or Error 401 message?](#)

If you are sure you have an SFC2021 account, make sure you are logging in with the correct email/userid and the correct URL: <https://webgate.ec.europa.eu/sfc2021/sfc-fo/home>.

If you do not have an account, follow the instructions in the FAQ: [SFC2021 - I'm new to SFC2021, what do I need to do? | SFC Support Portal \(europa.eu\)](#).

If you require further assistance contact the SFC SUPPORT TEAM via the [contact form](#) on the portal.

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