

## General - how does SFC2021 count characters in Text boxes?

SFC2021 accepts a limited HTML formatting either when inputting the text or when a copy and paste is done. In order to count the characters, SFC2021 removes all HTML formatting tags, whitespaces, special characters that are non visible (like carriage return, tabulation/indentation, new line....) and only counts the remaining characters.

The rich text fields have no limitation concerning spaces. What needs to be respected is the number of characters without spaces.

**Tip:** Tools such as Word can be used to approximate as much as possible the SFC2021 character counting, only if the formatting is removed (I.e. save as plain text, format Unicode).

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