

Access - How can I change the email address of my EU login (ECAS) account?

To change your email address of your EU Login (ECAS) account, please follow the steps as described below. To do so, you will have to sign in. If you do not remember your password, please go to step 2) below.

1) Procedure to change the email address of your EU Login account

Click on the URL <https://webgate.ec.europa.eu/cas> to open the EU Login screen. Enter your email address and click **Next**:







Sign in to continue

Enter your e-mail address or unique identifier 1

[Create an account](#)

Next > 2

Or

-  [Sign in with your eID](#)
-  [Sign in with Facebook](#)
-  [Sign in with Twitter](#)
-  [Sign in with Google](#)

Easy, fast and secure: download the **EU Login app**



Enter your password and click on the **Sign in** button:



Sign in to continue

Welcome

n005p91d
(External)



[Sign in with a different e-mail address?](#)

Password

1

[Lost your password?](#)

Choose your verification method

	Password Authenticate to EU Login with only your password.	
--	--	--

2

Sign in



Easy, fast and secure: download the **EU Login app**

You're now logged into EU Login. Go to the wheel on the top right corner of the screen and open My Account.



1

Successful login



You are now logged in to EU Login.

To stop the automatic single sign-on, click [Logout](#) or close all browser windows.

SFC2014test@gmail.com

(External)

[Change password](#)

[My Account](#)

[Logout](#)

2



Go to [Configure my account](#):



My Account



My account details



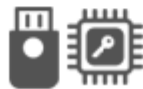
Configure my account



Delete my account



Manage my mobile devices



Manage my Security Keys and



Manage my mobile phone

Enter your EU Login password, choose a verification method and click on the **Sign in** button:



Sign in to continue

✓ Modifying your personal data requires stronger authentication

Username or e-mail address

n005p91d

Password

.....

1

Choose your verification method

2



Mobile Phone + SMS

Send a text message to a registered mobile phone number for a multi-factor authentication.



Mobile phone

+32 123 45 67 89

International format including country code, e.g. for Belgium: +32 123 45 67 89

3

Sign in

Cancel



Enter your new email address in the email address field and click **Submit**:



Configure my account

First name

Last name

E-mail

1

E-mail language

- I want to receive e-mail notifications.
- Warn me each time an application asks for my identity
- View my EU Login account details after logging me in
- Always require multi-factor authentication
- Enable adaptive authentication for my account

2

A confirmation message appears on the screen and a confirmation email will be sent to your new email address. Please follow the instructions in the e-mail to validate the new address.



Configure my account



Your account has been successfully updated.

In order to confirm that you are the actual owner of SFC2014test1@gmail.com, a confirmation e-mail will be sent to that address. Follow the instructions in the e-mail to validate the new address.

[← My Account](#)



2) If you do not remember your password please contact the EC helpdesk (EC-CENTRAL-HELPDESK@ec.europa.eu)* to register an incident for the "**ACCESS-RIGHTS**" team and ask to change your email address. As soon as your email address has been changed, you can simply reset your password yourself via the Lost your password? link on the EU login screen. On the EU login page (<https://webgate.ec.europa.eu/cas>) enter your email address and click **Next**. On the password screen, click on the Lost your password? link.



Sign in to continue

Welcome

n005p91d

(External)

[Sign in with a different e-mail address?](#)

Password

[Lost your password?](#)



Choose your verification method



Password

Authenticate to EU Login with only your password.



Sign in

Easy, fast and secure: download the **EU Login app**



**for European Commission users please send your email to EC-HELPDESK-IT@ec.europa.eu.*

Tags

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