

## General - Access - Sign in with an EU Login account using Mobile Phone + SMS

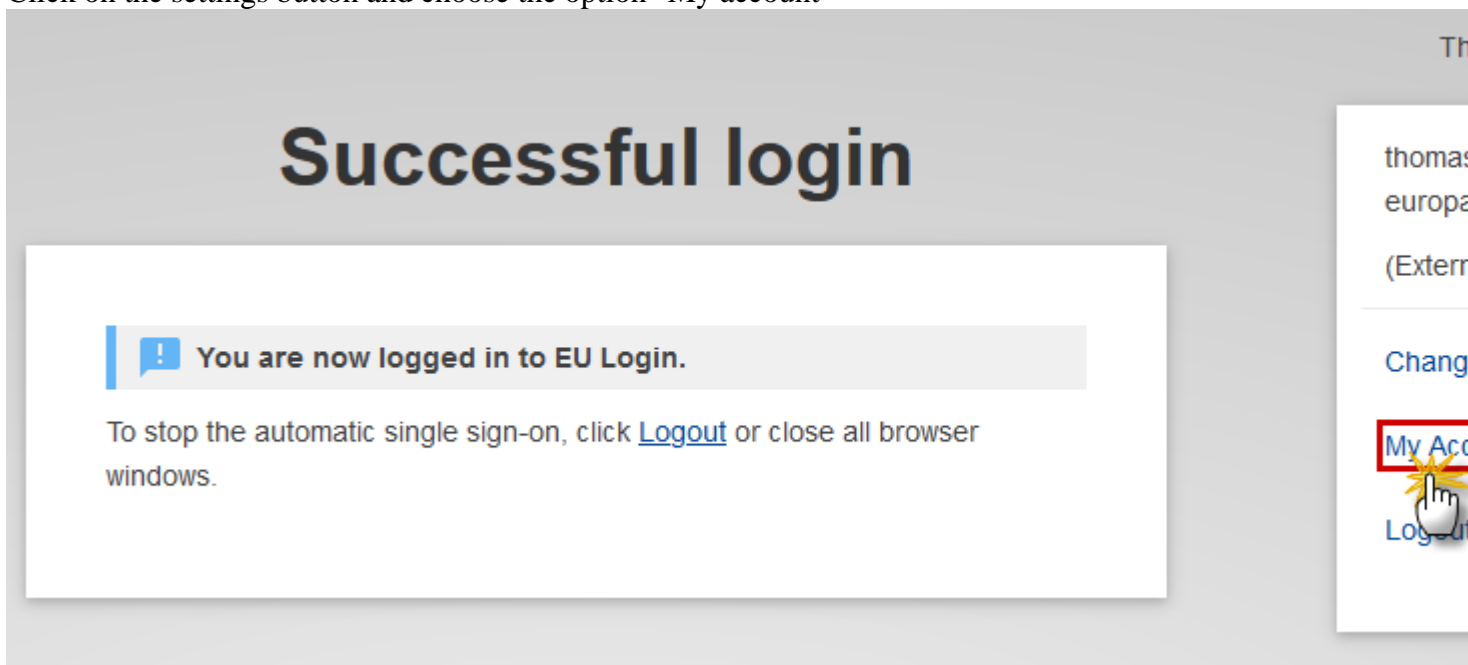
In order to increase security for access to the SFC Portal (and many other Commission sites), the way in which users can login has been modified.

You can find more information about the different types of authentication by clicking [here](#)

To be able to login you need to have registered your mobile phone number in EU Login.

You can add your mobile phone number by following the steps below:

1. Go to <https://webgate.ec.europa.eu/cas> and login
2. Click on the settings button and choose the option "My account"



3. Click on "Manage my mobile phone numbers"



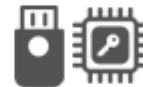
My account details



Modify my personal data



Manage my mobile  
devices



Manage my Security  
Keys and Trusted  
Platforms



Link my eID

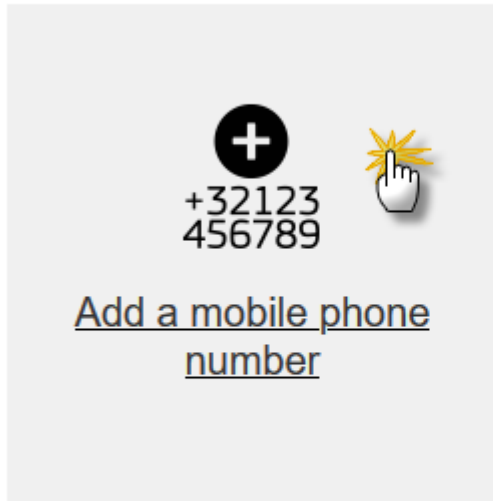
You can link your eID to your EU  
Login account.



Display my sessions

You can view the sessions opened  
for visited applications.

4. Add your mobile phone number



[← My Account](#)

**Mobile phone number**

+32 123 45 67 89|

International format including country code, e.g. for Belgium: +32 123 45 67 89

Add

Cancel

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You can now log in to the Support Portal using your mobile phone number.

5. After clicking on Login, enter your password in the "Password" field and enter a previously registered mobile phone number in the "Mobile phone" field, starting with a plus sign and with the country code. Do not include dots, parenthesis or hyphens.

**Password**

**Choose your verification method**

Mobile Phone + SMS

▼



**Mobile phone**

International format including country code, e.g. for Belgium: +32 123 45 67 89

Sign in



Sign in

6. When clicking "Sign in", an SMS is sent to your mobile device. The SMS contains a challenge code made of nine characters separated with hyphens (minus sign). Type the challenge you've received in the "SMS text challenge" fields and click on "Sign in" to proceed to the service you requested to use.

# Authentication by SMS text challenge

Enter the *challenge* sent to your mobile phone by SMS text message. It might take several minutes for the message to reach your mobile phone.

**Mobile phone number**

+32472642005

**SMS text challenge**

LD5

-

S5D

-

S7J

Sign in



[View PDF](#)