[RDP - Communication problem - Why do I get a communication problem when sending the RDP to the Commission?](#)

A timeout or communication problem when sending the RDP from the highest node to the Commission is most probably due to the size of the programme and/or the number (size) of the images included in the programme.

So far DG AGRI has not been able to find a suitable solution. The timeout has already been increased and the size of the images has been reduced.

To solve the problem:

- make sure the programme does not contain text uploaded as pictures and reduce the number of images in the programme

- try to send the programme again later or when there's less activity in SFC2014 (in the evening, early morning or week-end).

Tags
[SFC2014 RDP communication problem timeout](#)
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