General - What languages are supported in SFC?

Languages of the SFC Systems' Interface

All screens and forms in SFC2007, SFC2014 & SFC2021 systems are normally available in all official EU languages. However, newly developed functionalities might temporarily appear in English only, pending the translation.

If you wish to see an SFC application in a different language, just choose the desired language from the selection box in the top-right section of the application screen.

> If you find any error or problem with the translation in any particular language, please report it to the SFC Support team via the 'Contact Us' form in the corresponding period on the SFC Portal.

Languages of the SFC Support Service

We highly recommend communicating with the SFC Support team in English or French* as these two languages are commonly spoken by all members of the support team. Even if a support agent might know some other language, using English or French ensures effective processing and follow-up of the support requests in case of the agent's absence.

> * Although you may contact the SFC Support in any other official EU language (written communication only), we cannot guarantee timely response, as your request, and the subsequent responses, would have to be translated which might take considerable time

Languages of the SFC Support Materials

The SFC support documentation (guides, videos, FAQs) is generally available in English only. Given the limited resources and the evolving nature of the SFC systems, it is not feasible to have all those documents translated into all official EU languages.

> * If you wish to arrange translation of the documentation in your own language, the SFC project team will be happy to help you with terminology and context. We can also provide you with the editable original documents in English. However, you will be responsible for the content and maintenance of the translated documentation.

Tags

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SFC2014
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